

# Dutycalc Drawback Systems Pricing & Specification Sheet

(prices effective January 2009)

## Prices

**Perpetual "Right to Use" PC License . . . DRAWBACK.NET 2009 - LITE & Standard Versions, single-user and multi-user packages – Call for pricing**

Includes: System software, users manual, on-line training.  
Add'l add-on's: MS-SQL Server (mandatory), on-site training, consulting

**Maintenance/Support Fee . . . . . \$ 220.00**  
(one machine, two hours per month)

**Maintenance/Support Fee . . . . . \$ 150.00**  
(each additional machine, one hour per month)

**Additional Network Capability Fee . . . negotiable**

**Additional Installations . . . . . negotiable**

**Maintenance/Support Hourly . . . . . \$ 220.00 per hour**

**Modifications/Enhancements . . . . . \$ 275.00 per hour**  
(charged in 15 minutes increments)

**Additional training/ Audit support . . . \$ 1500.00 per day (California)**  
" " " . . . . . \$ 1800.00 per day (Non-California)

Travel and associated expenses (airfare, auto rental and related auto expenses, meals and lodging) are documented and billed to the customer.

Prices vary depending on the System Version, MS-SQL pricing, modifications and customizing, network, additional days of training, consulting and travel and expenses. Actual price for each individual System may vary due to modifications, customizing and fluctuations in airfare and travel related expenses.

## Specifications

### Requirements

**DRAWBACK.NET 2009** requires 50 to 100 megabytes to load program, MS-SQL Server Standard (can be purchased through Dutycalc or other source). User will need minimum 2GHZ CPU, 1GB RAM, Windows 2000 or better, preferably Windows XP IBM/PC or compatible equipment, any monitor

**(All recommended hardware and software must be in place prior to installation)**

## Dutycalc Supplied Materials & Services

### Drawback Software

Capabilities of capturing and maintaining databases of imports and exports, tables of manufacturing data and drawback usage. The software will perform and provide reports necessary to substantiate claims for drawback plus numerous supplemental management and historical reports.

### Software Manual

Comprehensive, easy to read manual describing Dutycalc software and how-to's. Concepts of programs and procedures plus file naming conventions and file saving techniques.

### Support Package

Those signed up for the Maintenance/Support Program will receive two hours (initial user) per month of troubleshooting, as well as program updates, via modem connection or utilizing an on-line conferencing service. Additional users receive one hour per month troubleshooting. Customer need to have telephone line and modem at time of installation of System, if applicable.

### Training

On-line training is included with the licensing of the DRAWBACK.NET 2009. Dutycalc utilizes an on-line conferencing service for this type of training. At time of training and installation, the customer is to supply documentation allowing Dutycalc Training Staff to perform actual claim prep and processing on the customers System. On-site training can be schedules at the customers expense.

On-site training would take place at the customers site and would consist of a minimum of two days.

Additional training and retraining of personnel is available either on-site or on-line for an additional charge.

## **Modifications**

Modifications and file manipulations are subject to charges as provided on page one. All modifications and file work will be evaluated by DutyCalc and a quote will be submitted for approval and payment.

## **Audit Assistance**

DutyCalc personnel are available to attend drawback audits at your request for an additional charge as outlined on page one. Assistance is limited to details regarding designation processes, logic and procedures as performed by the System. The customer is solely responsible for properly maintaining pertinent records and conforming to U.S. Customs regulatory requirements. DutyCalc recommends scheduling Assistance visits well in advance.

**This is not intended for use as a price quote or purchase proposal but as a guideline in covering basic costs, requirements and services.**

**The prices mentioned within these specification sheets are not intended for publication or distribution to any other person except the addressee and employees of his/her firm.**

**Prices are subject to change without notice.**