

# DutyCalc Data Systems ABI Service Bureau

## Who can use DutyCalc's ABI Service Bureau?

Any drawback filer can utilize DutyCalc's ABI Services.

## How does it work?

DutyCalc will take your drawback diskette or corresponding drawback claim information and transmit your drawback claim to the Customs ABI computer. Customs will respond with either an acceptance of the claim or a rejection with an explanation of the errors. DutyCalc will fax/email each response to the filer.

## What format should the claim information be in?

DutyCalc will accept the claim diskette created by the DDS Drawback System. They will also accept claim diskettes not created by the DDS Drawback System as long as they are in the standard Customs format. The Customs format, titled "Drawback module", can be found on the U.S. Customs website. DutyCalc can provide you with this information as well. In the event that a filer can not create the mandatory format for which a claim file must be formatted and requests assistance from DutyCalc, an hourly fee of \$275 will be charged.

## How much does it cost?

DutyCalc charges a minimum transmission fee of \$45. Should a claim take several transmissions to affect an error-free response, each of the transmissions will cost a minimum of \$45. In the event a filer needs assistance in manipulating their claim file, the fee is \$275 per hour, charged in fifteen minute increments. An invoice for ABI services will be emailed or mailed to the filer with payment due upon receipt at the first of each month.

## How do I get started?

A filer will need to send a letter of intent to their ABI Representative. A sample letter of intent will be provided upon request by DutyCalc. Upon approval from your ABI representative, you may begin having your drawback claims transmitted by DutyCalc.

Contact DutyCalc at 530.637.1006 or email at [info@dutycalc.com](mailto:info@dutycalc.com) for more information.